



Join Our Team: Quality Enhancement Specialist

Empower Early Childhood Professionals. Strengthen Program Quality. Make a Lasting Impact.

The **Child Care Resource Center (CCRC)** is seeking a dedicated **Quality Enhancement Specialist** to support child care programs, educators, and child care business owners in improving the quality of care provided to children throughout our region. This role provides coaching, training, technical assistance, and business support to child care professionals while helping programs achieve and maintain Ohio's Step Up To Quality (SUTQ) standards.

As a Quality Enhancement Specialist, you will partner with child care centers and family child care providers to strengthen teaching practices, learning environments, teacher-child interactions, parent engagement, and overall business operations. This position offers the opportunity to directly impact the quality of early learning experiences for children while supporting the growth and success of Ohio's early childhood workforce.

What You'll Do	What We're Looking For
Coach and support child care programs in achieving, maintaining, or increasing their Step Up To Quality ratings.	Bachelor's degree in Early Childhood Education, Child Development, or a related field.
Provide training, technical assistance, and consultation through onsite visits, virtual meetings, and phone support.	Experience working directly with infants, toddlers, preschool, or school-age children in a group setting.
Create action plans and quality improvement strategies tailored to individual programs.	Strong understanding of child development, Ohio licensing regulations, and Step Up To Quality standards.
Support teachers and administrators in strengthening classroom practices, environments, and child outcomes.	Experience training, coaching, or supporting adult learners.
Recruit, guide, and support individuals opening new child care centers or family child care programs.	Adaptable, solution-focused, and committed to helping providers succeed.
Build relationships with providers, community partners, and stakeholders to strengthen the early childhood field.	



What You'll Do	What We're Looking For
Maintain accurate records and collaborate with internal teams to deliver exceptional customer service.	

Benefits

Full-Time Position

- Salary: \$42,000-\$45,000 annually
- Medical insurance (CCRC pays a portion of premiums)
- Employer-paid life insurance
- 403(b) retirement plan
- Paid sick leave
- Paid vacation time
- Employee Assistance Program (EAP)

Core Values:

Every Interaction Matters - **RELATIONSHIPS**
Committed to expanding and sharing **KNOWLEDGE**
INNOVATIVE in serving our community
INTEGRITY in our daily interactions
TRUST earned with every action

Apply Today

If you are passionate about early childhood education, coaching professionals, building quality programs, and supporting the success of child care businesses, we encourage you to apply and become part of the CCRC team.

Email: JDodge@ccrcinc.com your resume.

The Child Care Resource Center is an Equal Opportunity Employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, gender identity, sexual orientation, age, national origin, veteran status, disability, or any other protected status.